



Item Pop-Ups

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Introduction

Items can have pop-up reminders associated with them for point of sale purposes. For example, if an item had an interesting provenance, and you want to make sure the associate shares that information with the customer, it can appear in a pop-up. Or, suppose there is some point of disclosure that should be mentioned, this would be a good forum for that.

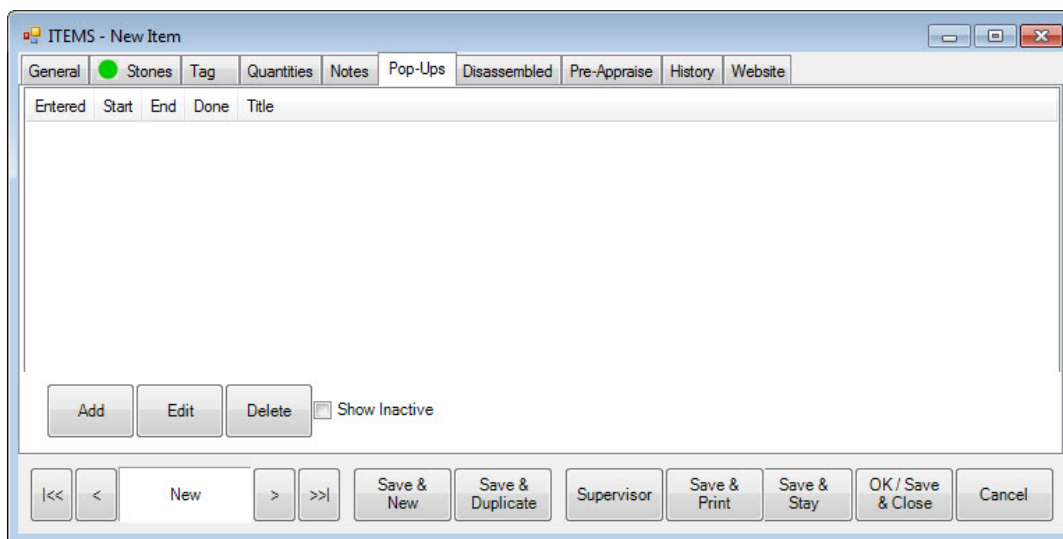
System Options

To enable item pop-ups, go to **System Options** and scroll down to **POS Options**. Find **Inventory Item Pop-Up at POS** and set it to **True**.

Creating an Item Pop-Up

To create an item pop-up:

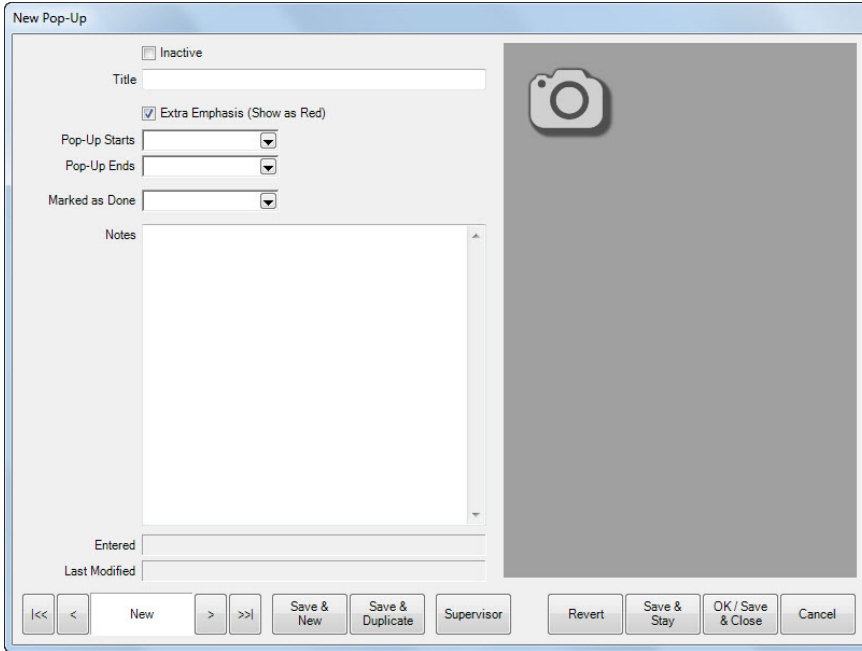
1. From the **Item** detail screen, select the **Pop-Ups** tab.



Fields and options in the **Pop-Ups** tab include:

- | | |
|----------------------|---|
| Add | Insert a new pop-up. |
| Edit | Edit an existing pop-up. |
| Delete | Delete a pop-up. |
| Show Inactive | Allows you to see pop-ups that have been marked inactive. |

2. Select **Add**. The **New Pop-Up** screen will appear.



Fields and options in the **New Pop-Up** screen include:

- Inactive** Indicates that this pop-up is inactive.
- Title** A descriptive name for the pop-up.
- Extra Emphasis** **System Options** control whether you want item pop-ups in general. Enabling this field will cause this specific item pop-up to pop-up. This feature includes additional emphasis options for the **More** button. Here is a summary:

	System Options: If Inventory Item Pop-Up at POS is set to True	System Options: If Inventory Item Pop-Up at POS is set to False
Extra Emphasis option checked	More button turns red and item pop-up appears	More button turns red
Extra Emphasis option not checked	More button turns green	More button turns green

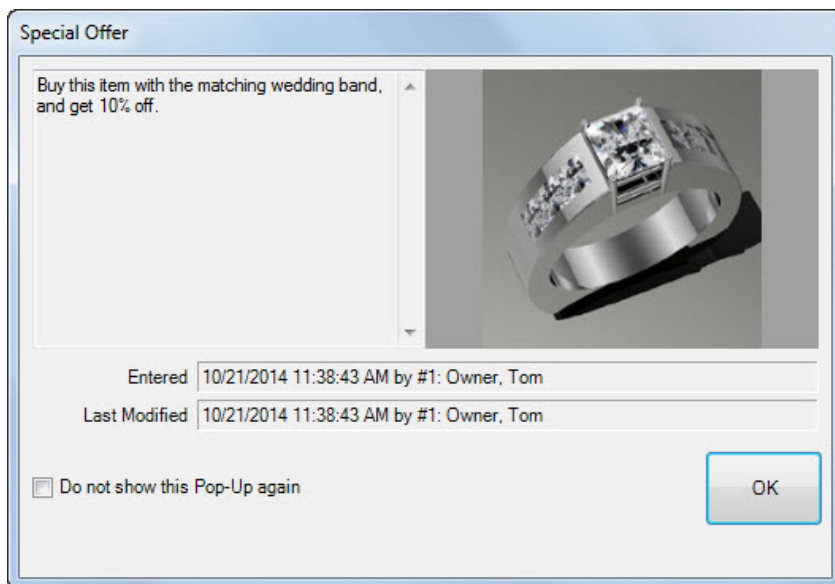
- Pop-Up Starts** When the pop-up should start popping up. If this is left blank, the pop-up will start immediately.
- Pop-Up Ends** When the pop-up should stop popping up. If this is left blank, the pop-up will continue indefinitely.
- Marked as Done** The date when the pop-up was resolved at POS by checking the **Do Not Show This Pop-Up Again** option at POS.
- Notes** The content of the pop-up.
- Entered** The date the pop-up was created.
- Last Modified** The date, if any, the pop-up was last edited.

3. Complete fields as desired and select a save option.

Working with Item Pop-Ups at POS

If an item has a pop-up associated with it, when you scan or enter it at POS, a pop-up window will appear. To work with such pop-ups:

1. Scan or enter the item. The appropriate pop-up window appears.



2. Work with the customer or item as directed in the window.
3. If the pop-up is no longer needed, for example if it's for a specific reminder, check the **Do not show this Pop-Up again** option.
4. To dismiss the pop-up for this instance, select **OK**.
5. If the information within the pop-up is needed again while making the sale, use the **More** button menu and select **View Pop-Ups**.